

Strategies to Stimulate and Support Participant Engagement
Disability-Competent Care Webinar Roundtable Series: Training in Disability-Competent Care
and Supports
Presenter Biographies



Christopher Duff, M. Div., has thirty years of experience in the design and development of community-based rehabilitation and waiver services for adults with disabilities. He is currently Executive Director of the Disability Practice Institute, developing and advocating disability-competent practices in the delivery of health care services and supports, and promoting the dissemination of an integrated, team-based model of disability care practice. He was lead author in the development of the Disability-Competent Care Assessment Tool with Resources for Integrated Care. Most recently, he was President/CEO of AXIS Healthcare, the care management component of the Minnesota Disability Health Options and other waiver and health plan initiatives. AXIS Healthcare was a leader in the development of disability care coordination, utilizing clinical guidelines and practice standards to ensure persons with disabilities receive timely and appropriate care and support. He has been active in public policy and advocacy efforts at both the state and Federal levels. He has a Bachelors of Arts in Social Services Administration from the University of Minnesota and a Masters of Divinity from United Theological Seminary.



Ben Jauregui, MPA, is the Disability Program Manager at Inland Empire Health Plan in Southern California. In this position, he has provided leadership in the development of a range of efforts to engage and involve persons with disabilities and their key advocates to help IEHP develop and refine programs. Ben is responsible for implementing and coordinating initiatives that improve access, communication, and health care services for over 72,000 seniors and people with disabilities. Governor Brown recently reappointed Ben to serve on the California State Independent Living Council (SILC) as the Vice Chair. The SILC is an 18-member council appointed to represent persons with disabilities throughout the state and charged with advising the Governor and Legislature about issues impacting persons with disabilities in California. His work in advocacy and community organizing was recently recognized by the California State Department of Rehabilitation when they added Ben to the list of “50 Notable People in the Disability Community” for 2013.



June Kailes, MSW, LCSW is a disability policy consultant with 35+ years of experience working as a contractor with a variety of health facilities and managed care organizations, and as a consultant, trainer, writer, research, and policy analyst for government-related projects as a consultant, trainer, writer, researcher, and policy analyst. She is also the Associate Director of the Harris Family Center for Disability and Health Policy, Western University of Health Sciences, Pomona, CA and previously served as Executive Director of the Westside Center for Independent Living in Los Angeles, CA. She has developed training material and curriculum in the areas of the ADA, aging with a disability, and disability literacy and competencies, and worked on dozens of national research and model development projects. Ms. Kailes also teaches “Disability Competency in the Health Professions,” an introduction course to disability issues for health professionals. It covers disability-related preferred etiquette practices, disability demographics, Medical and Social Models of disability, quality of life issues, culture, risk factors, secondary conditions, Americans with Disabilities Act compliance, and major disability-related public policy and ethical issues. She has a Bachelors of Arts in Psychology from Hofstra University and a Masters in Social Work from University of Southern California