**Geriatric Services Capacity Assessment**

**Domain 6 – Benefits and Resources**

***Assessing your Results***

# Domain 6: Benefits and Resources

## 6.1 Insurance Coverage

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 6.1.1 Does the IDT understand what is meant by dual eligible coverage and the demographics of this population, and in particular the older consumer within this distinct group? |  |  |
| 6.1.2 Is staff knowledgeable generally of the different types of Medicare eligibility and the various eligibility categories for Medicaid?  |  |  |
| 6.1.3 Is staff knowledgeable of whom and where to refer Medicare-Medicaid enrollees for explanations and understanding of their Medicare coverage as well as their Medicaid policy? |  |  |
| 6.1.4 Is staff knowledgeable at a general level about how supplemental insurance options help provide coverage for older consumers? |  |  |

## 6.2 Benefits, Services, and Programs Available to Medicare-Medicaid Beneficiaries

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 6.2.1 Is staff generally knowledgeable about Medicaid benefits, regardless of what state administers the program? |  |  |
| 6.2.2 Is staff able to refer older consumers to resources to assist them in understanding Medicaid benefits specific to your state? |  |  |
| 6.2.3 Can providers help older consumers understand which services may not be covered under your state’s Medicaid programs? |  |  |

## 6.3 Managed Care, Incentives and Value-Adds

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 6.3.1 Does the provider understand the role of managed care and how to work with the managed care organization to facilitate optimal care and services for the older consumer?  |  |  |
| 6.3.2 Is the provider knowledgeable about ‘value-adds’ available to his/her older consumer from the consumer’s managed care companies? |  |  |
| 6.3.3 Is the provider aware of incentives available from managed care companies for their members? |  |  |

## 6.4 Pharmaceutical Assistance

| Question | Response (Always, Usually, Sometimes, Rarely, Never) | Notes |
| --- | --- | --- |
| 6.4.1 Do providers understand what pharmaceutical assistance is provided under Medicare and Medicaid? |  |  |
| 6.4.2 Do providers consider Medicare Part D drug coverage when developing treatment plans? |  |  |
| 6.4.3 Do providers optimize therapeutic strategies that do not rely on pharmaceuticals? |  |  |
| 6.4.4 Does the provider know of, and facilitate the knowledge by the older consumer of, additional financial assistance available from pharmaceutical companies? |  |  |