

**GERIATRIC SERVICES
CAPACITY ASSESSMENT**

**DOMAIN 3 – COMPREHENSIVE
LONG-TERM SERVICES AND
SUPPORTS**

ASSESSING YOUR RESULTS

Domain 3: Comprehensive Long-Term Services and Supports

3.1 Mobility Equipment, Home Modifications, and Supplies

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.1.1 Are consumers assessed to identify services and equipment needs to maximize independence?		
3.1.2 Do consumers have access to customized equipment and equipment modifications based on their needs and goals as described in the IPC?		
3.1.3 Is there an adequate network of equipment providers to ensure choice and timely access to needed services?		
3.1.4 Are repair requests for durable medical equipment addressed in a timely manner so as not to disrupt or limit the daily functioning of the consumer?		
3.1.5 Are back-up options in place for all essential equipment and supplies?		
3.1.6 Is there a review process for consideration of assistive technology and other equipment that may facilitate functional independence but is not a specified benefit or service?		

3.2 Personal Assistance

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.2.1 Are consumers given a choice between an agency model and a self-directed model for their personal care attendants?		
3.2.2 Are consumers able to maintain access to existing or preferred PCAs?		
3.2.3 Is there a specified transition plan developed prior to a change in PCA service or model of care?		
3.2.4 Is the consumer's IPC available to the PCA (and other caregivers, as appropriate) to direct the delivery of his or her personal care on a daily basis?		

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.2.5 Are all home-based PCAs trained to deliver services and supports based on the consumer's IPC?		
3.2.6 Are IDT staff trained to watch for and report problematic home-based relationships, such as abuse, neglect, and exploitation?		
3.2.7 Do all consumers have emergency and caregiver back-up plans?		

3.3 Self-Directed Option for Home- and Community-Based Services

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.3.1 Does the self-directed option allow consumers to be responsible for hiring, firing, training, and supervising personal assistance workers?		
3.3.2 Is skills training and support provided for consumers choosing the self-directed option?		
3.3.3 Is a fiscal intermediary or co-employment agency available to support the employer functions of the consumer, if needed?		

3.4 Agency Model

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.4.1 Does the consumer have a reasonable choice of providers?		
3.4.2 Does the agency assume responsibility for orientation, training, and ongoing supervision of a consumer's direct care workers?		
3.4.3 If they are not directly involved with the IDT, Are direct care workers and/or their supervisors included in interactions with the IDT?		

3.5 Transportation Services

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.5.1 Are the specific transportation requirements of the consumer identified as part of the initial assessment?		
3.5.2 Is there a range of types of transportation services available to consumers?		
3.5.3 Is transportation scheduling support available for consumers?		
3.5.4 Are transportation services available 24/7 to meet urgent needs?		
3.5.5 Are there clear policies regarding transportation assistance to health care appointments?		
3.5.6 Are transportation providers monitored to ensure safe, dependable, and accessible service?		

3.6 Network Composition and Capacity

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.6.1 Are individual home- and community-based supports identified as a part of the assessment and care planning process?		
3.6.2 Are consumers able to maintain existing relationships with LTSS providers?		
3.6.3 Is there adequate network capacity to ensure the consumer has access to the full range of needed LTSS?		
3.6.4 Is there capacity to develop specific services not readily available in the community that are specified in the individual's IPC?		

3.7 Employment Supports

QUESTION	RESPONSE (ALWAYS, USUALLY, SOMETIMES, RARELY, NEVER)	NOTES
3.7.1 Do employed consumers (or those desiring to be employed) have access to services and supports needed to maintain employment?		