



# Disability-Competent Care: Managing Transitions with Adults with Disabilities

## *Continuing Education (CE) Activity Information & Instructions* (Enduring Activity #: WE-E03282018-MMCO)

### **Activity Information**

<i>Activity Description</i>	2
<i>Target Audience</i>	2
<i>Learning Objectives</i>	2
<i>Participation</i>	2
<i>Speaker Bios &amp; Disclosures (alphabetical by last name)</i>	2

### **Continuing Education Credit Information**

<i>Continuing Education Credit</i>	4
<i>Accreditation Statements</i>	4

### **Instructions for Continuing Education Credit**

<i>Learning Management System (LMS) Instructions</i>	5
<i>Registering To Take a Post-Assessment</i>	5
<i>Already have an account with the MLN LMS?</i>	5
<i>Don't have an account with the MLN LMS?</i>	5
<i>How do I create an account?</i>	5
<i>Finding the Post-Assessment</i>	6
<i>Accessing Your Transcript and Certificate</i>	6
<i>Hardware/Software Requirements</i>	6
<i>CMSCE Program Policies</i>	6
<i>CMS Privacy Policy</i>	6
<i>Help</i>	7



## Activity Information

### Activity Description

This webinar describes the challenges participants with disabilities experience as they face care settings transitions and steps that providers can take to help empower participants to make informed decisions and improve care outcomes during these transitions. The presentation helps health plans and health systems prepare for successful transitions using innovative approaches to improve the participant experience, increase the quality of care, and build relationships with local and community-based care settings. Presenters review strategies and resources to facilitate the development of a comprehensive transition plan and steps to ensure that the participant's choices are addressed during implementation.

Please click below to access the recorded webinar:

[https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2018\\_DCC\\_Webinar\\_Series/Managing\\_Transitions](https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2018_DCC_Webinar_Series/Managing_Transitions).

### Target Audience

This activity is designed for all health care professionals.

### Learning Objectives

By the end of this activity, participants should be able to:

- Identify the scope of transitions in health care settings, and how the disability-competent care model addresses transitions
- Recognize challenges and barriers to successful transitions as faced by dually eligible beneficiaries and participants with disabilities
- Recognize local partnerships that can help develop strong transition plans

### Participation

Watch the recorded webinar linked to in the *Activity Description* section of this document, and access and complete the assessment and evaluation, per the *Instructions for Continuing Education Credit*, at the end of this document.

### Speaker Bios & Disclosures (alphabetical by last name)

All planners and developers of this activity have signed a disclosure statement indicating any relevant financial interests. This activity was developed without commercial support.

**Chris Duff, MDiv, BS, presenter**, directed a rehabilitation facility for persons with disabilities, and developed numerous community-based programs to support independent living from 1978 through 1998. Mr. Duff subsequently founded and served as President and CEO of AXIS Healthcare in 1998, a care management organization that partnered with UCare Minnesota to develop and deliver the Minnesota Disability Health Options program, from 2001 through 2009. This partnership established one of the first demonstration programs in the country servicing adults with disabilities on Medicare and/or Medicaid. He established and led the Disability Practice Institute, sponsored by the Commonwealth Care Alliance of Massachusetts and Independence Care System of New York in 2010. Mr. Duff has worked as a Consultant for the Lewin Group, under their contract with the Medicare and Medicaid Coordination Office (MMCO) since 2011.

Mr. Duff has worked in the field of rehabilitation with persons with disabilities for more than 40 years. He began his career as a Licensed Independent Clinical Social Worker and developed and managed several new home and community-based waiver programs in Minnesota. He has served in numerous professional capacities in the areas of program development, care management, risk adjustment, and advocacy.

Mr. Duff earned a Master of Divinity degree from the United Theological Seminary and a Bachelor of Science degree in Management from the University of Minnesota.

Mr. Duff has disclosed that he is a Consultant for the Lewin Group.

**Doni Green, MS, presenter**, has been employed by the North Central Texas Council of Governments (NCTCOG) since 1996. As Director of Aging Programs, Ms. Green has responsibilities for overseeing NCTCOG's Area Agency on Aging, Aging and Disability Resource Center, and nursing home relocation contracts. She has administered a successful nursing home relocation program for over 10 years and conducted presentations on relocation services. Ms. Green also has over 30 years of experience providing direct services to older individuals, family caregivers, and persons with disabilities, and administering aging and disability programs.

Ms. Green earned a Master of Science degree in Gerontology, with an emphasis in Business Administration, from Baylor University.

Ms. Green has nothing to disclose.

**Elizabeth Jones, PhD, presenter**, has over 30 years of experience researching, developing, and implementing public policies to foster individuals' independence. Prior to becoming the Project Director for Money Follows the Person for the Texas Health and Human Services Commission, Ms. Jones provided policy guidance and managed the expansion of the options for consumer direction in Texas Medicaid programs.

Ms. Jones earned a Doctor of Philosophy degree in Sociology from the Northwestern University.

Ms. Jones has nothing to disclose.

**Caroline Loeser, BS, developer/planner**, is a Research Consultant at the Lewin Group. Ms. Loeser brings expertise related to technical assistance, program support, and developing products for providers serving individuals with severe mental illness and substance abuse. At Lewin, Ms. Loeser supports several Federal contracts with the Centers for Medicare & Medicaid Services (CMS). Her current work focuses on providing technical assistance and performing qualitative data analysis for the Health Care Innovation Awards Round Two (HCIA2). In addition, Ms. Loeser supports Lewin in engaging subject matter experts and key informants to shape products, resources, and tools for providers who serve Medicare-Medicaid enrollees.

Ms. Loeser earned a Bachelor of Science degree in Public Health and Tropical Medicine from Tulane University.

Ms. Loeser has nothing to disclose.

**Todd Wilson, presenter**, has been employed by the Centers for Medicare & Medicaid Services (CMS) since May 2010. He currently serves as a Health Insurance Specialist and Team Lead in the Division of Community Systems Transformation (DCST) for the Disabled & Elderly Health Programs Group (DEHPG) at the Center for Medicaid & CHIP Services (CMCS) at CMS. Mr. Wilson serves as the Team Lead for the Money Follows the Person (MFP) Rebalancing Demonstration Program and is responsible for oversight and administration of this program. The MFP demonstration supports states' efforts to help Medicaid beneficiaries living in long-term care facilities transition back to the community. His work is centered in the development, evaluation, and implementation of policies related to Medicaid long-term services and supports (LTSS). Prior to coming to CMS, Mr. Wilson worked as an Information Supports Manager for Service Coordination Inc.

Mr. Wilson earned a Bachelor of Arts degree in Psychology from Edinboro University of Pennsylvania.

Mr. Wilson has nothing to disclose.

## ***Continuing Education Credit Information***

### ***Continuing Education Credit***

#### **Accreditation Council for Continuing Medical Education (ACCME)**

The Centers for Medicare & Medicaid Services (CMS) designates this **enduring activity** for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Credit for this course expires at midnight on March 28, 2020.

#### **International Association for Continuing Education and Training (IACET)**

The Centers for Medicare & Medicaid Services (CMS) is authorized by IACET to offer 0.1 Continuing Education Unit (CEU) for this activity. CEU will be awarded to participants who meet all criteria for successful completion of this educational activity. CEU credit for this course expires at midnight on March 28, 2020.

### ***Accreditation Statements***

[Please click here for accreditation statements.](#)

## Instructions for Continuing Education Credit

The Medicare Learning Network® (MLN) recently upgraded its Learning Management System (LMS).

If you were already registered in the former MLN Learning Management System (LMS), you do not need to create a new login or password. However, the appearance of the system and instructions for registering, logging-in, accessing courses, and obtaining certificate information have all changed.

For more information on the new LMS, please visit <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/LMPOS-FAQs-Booklet-ICN909182.pdf>.

### Learning Management System (LMS) Instructions

In order to receive continuing education credit for this enduring activity, you must pass the session post-assessment and complete the evaluation. The continuing education post-assessments and evaluations are being administered through the Medicare Learning Network®.

**The post-assessment will be available on the Medicare Learning Network® (MLN) Learning Management System (LMS). Participants will need to login or register, to access the post-assessment.**

#### Registering To Take a Post-Assessment

If you have previously taken Medicare Learning Network® (MLN) web-based training (WBT) courses, you may use the login ID and password you created for those courses. If you are a new user, you will need to register.

#### Already have an account with the MLN LMS?

To login (if you already have an account):

1. Go to the LMS Homepage <https://learner.mlnlms.com>
2. Enter your login ID and password and click on “Log In”

#### Don't have an account with the MLN LMS?

Accessing the LMS/registering if you have NO account

- Need step by step instructions with screen shots?
- Forgot your password?
- Want to edit your account information?

#### How do I create an account?

1. Go to the LMS Homepage <https://learner.mlnlms.com>
2. Select “Need an Account?”
3. Enter information for all the required fields (those with asterisks)

**\*NOTE:** Your login ID is case sensitive. Your password must include at least the following:

Eight characters

- One number
- One lowercase letter
- One uppercase letter
- One of the following six symbols: ! @ \$ % & ?

You may select “Other” for the “Health Care Provider” and “Health Care Facility Type” fields. You may select “Other” or “None” for the “Association” field, if you are not associated with an association or your’s is not listed.

4. At the “Select Organizations” screen, type “CMS” in the “Find Organization” field, and select “Search.” Select “CMS-MLN Learners Domain – Organization,” and select “Save”
5. Complete the “Time Zone,” “Region,” and “# of Records (per page)” fields
6. Select “Create” to create your LMS account
7. A verification code will be sent to your email address that was used to create the new account. Enter the code and select “Go”

Add [MLN@cms.hhs.gov](mailto:MLN@cms.hhs.gov) to your address book to prevent MLN communications from going to your spam folder.

#### **Finding the Post-Assessment:**

1. Log In at <https://learner.mlnlms.com>
2. Enter title “**Disability-Competent Care: Managing Transitions with Adults with Disabilities**” in the “Browse Catalog” box. If you do not see the “Browse Catalog” box, you will need to open your browser more
3. Click on the title in the dropdown, scroll to the bottom of the page
4. Click “Enroll,” scroll to the bottom of the page
5. Click “Access Item,” scroll to the bottom of the page
6. Click “Post-Assessment,” open item

#### **Accessing Your Transcript and Certificate**

To complete the course and get your certificate, you must complete the course evaluation.

[Please click here for instructions for completing the evaluation and accessing your transcript and certificate.](#)

For questions regarding continuing education credit contact [CMSCE@cms.hhs.gov](mailto:CMSCE@cms.hhs.gov) via email.

#### **Hardware/Software Requirements**

[Please click here for hardware and software requirements.](#)

#### **CMSCE Program Policies**

[Please click here for CMSCE Program Policies.](#)

#### **CMS Privacy Policy**

[Please click here for CMS’ Privacy Policy.](#)

## Help

For questions regarding the content of this activity, or technical assistance with the Medicare Learning Network® (MLN) Learning Management System (LMS), your assessment, or certificate, contact CMSCE at [CMSCE@cms.hhs.gov](mailto:CMSCE@cms.hhs.gov) via email.

