

Disability-Competent Care Self-Assessment Tool (DCCAT)

EVALUATION RESULTS FORM

508-COMPLIANT VERSION

Introduction

This is an alternative document to accompany the Disability-Competent Care Self-Assessment Tool (DCCAT). This document is in a 508-compliant format and does not offer the interactive results summary available in the Microsoft Excel version of the Evaluation Results Form. Please visit <https://www.resourcesforintegratedcare.com/> for more information, including downloads available for the DCCAT and the DCCAT User Guide.

Select the category option that best matches the most appropriate response. Once complete, calculate the average response for each pillar and sub-section, using the **Results Summary** section on page 45.

Pillar 1: Understanding DCC and Disabilities

Question	Response	Notes
Core values of the DCC model		
1.1 Do staff understand the following core value of the DCC model: participant-centered care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.2 Do staff understand the following core value of the DCC model: participant choice?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.3 Do staff understand the following core value of the DCC model: elimination of medical or institutional bias?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.4 Do staff understand the following basic tenet of the DCC model: team-based care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.5 Do staff understand the following basic tenet of the DCC model: focus on health?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
1.6 Do staff understand the following basic tenet of the DCC model: viewing each participant as an individual?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.7 Do staff understand the following basic tenet of the DCC model: addressing the comprehensive needs of the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.8 Is there an organizational commitment to incorporate the lived experience of individuals with disabilities into the delivery of care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.9 Do staff conduct initial face-to-face assessments with all participants, and at least annually or upon significant change in status thereafter?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.10 Does the assessment include a component to assess the participant’s understanding and acceptance of their disability?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
1.11 Are the priorities, goals and choices of the participant identified and documented during the assessment?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.12 Is the IPC derived directly from the assessment, with the involvement and consent of the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
1.13 Does the assessment identify the barriers that interfere with accessing needed care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Pillar 2: Participant Engagement

Question	Response	Notes
Participant Engagement		
2.1 Do participants play an active role in their own assessment and care planning?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.2 Does the care management staff develop an individualized, professional relationship with the participant, showing respect for the participant’s preferences and choices?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.3 Does the IDT know and appreciate the participant’s personal, social and health history?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.4 Are participants (and identified family and/or friends) involved in care planning and implementation to promote a participant-centered focus?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Assessment		

Question	Response	Notes
2.5 Is a health risk assessment completed upon first contact with the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.6 Is the initial assessment conducted face-to-face?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.7 Does the participant have the option of including other individuals (family and/or friends) in the assessment process?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.8 Are at least a portion of the initial assessment and the periodic reassessments conducted in the participant’s living environment?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.9 Are the initial assessments attended, or reviewed by all members of the core IDT?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
2.10 Do initial assessments include input from a rehabilitation professional?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.11 Does the IDT annually assess how well each participant understands his or her rights and consumer protections?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.12 Is the initial assessment comprehensive and multidimensional, incorporating all aspects of the participant’s life?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.13 Does the assessment process identify additional expertise needed for the participant’s IDT?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.14 Are the IDT staff prepared to assess the participant’s capacity to express and assert their needs?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Individualized Plan of Care (IPC)		

Question	Response	Notes
2.15 Are the participant's life and care goals, action steps to meet those goals, and proposed interventions documented in the IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.16 Does the IPC contain specific documentation on what care and support services are to be provided, by whom, and when?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.17 Does the IPC contain documentation of all formal paid and unpaid care partners and supports needed?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.18 Do IDT members ensure that participants understand and feel free to accept, negotiate, modify, or appeal components of, or changes to their IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.19 Are potential ethical conflicts formally reviewed to ensure participant independence and self-determination?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
2.20 Do participants and all members of the IDT have full access to the initial assessment, IPC and any subsequent changes or updates?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.21 Does the IPC identify any specific communication or care needs of the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.22 Does the IPC include strategies to address any identified health risks?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.23 Does the IPC include an emergency or crisis management plan?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Care Partners		
2.24 Does the IDT routinely inquire about whether the participant has, or wishes to have, an ongoing care partner?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
2.25 Is the IDT aware of what needs are being met through the participant's informal care partners, and what services are provided through more formal provisions of care by hired workers?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.26 Is there a means of communication established between the IDT and the identified care partner(s), if appropriate and desired?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.27 Are care partners offered training to prepare them for their support role?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.28 Are care partners noted as part of the medical record?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.29 Are care partners a part of the participant's IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
2.30 Do IDT staff regularly consult the participant regarding options to share protected health care information with specific care partners?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.31 Are IDT staff trained to watch for, and report, problematic care partner relationships, such as abuse, neglect, and exploitation?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
2.32 Are staff aware of respite care resources and, when appropriate, do they share the information with the participant and their care partners?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Pillar 3: Access

Question	Response	Notes
Attitudinal Access		
3.1 Are key providers aware of and prepared to address internalized biases and attitudes towards persons with disabilities across their staff and in their own practice?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Process Modifications		
3.2 Does the IDT seek or confirm access needs prior to appointments?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.3 Is there a place in the participant’s EHR to document modification needs?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.4 Are there procedures in place to ensure this information is referenced and addressed before and during each appointment?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Physical Access		

Question	Response	Notes
3.5 Is the building location accessible?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.6 Is the setting accessible?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.7 Is the provider office accessible?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.8 Is the equipment used for the participant’s care accessible?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.9 Are alternative sites identified and available if a primary care provider's equipment is not accessible?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Communication Access		

Question	Response	Notes
3.1 0 Are practices in place to identify, document, and meet participants' communication needs?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.11 Are the participant's communication needs documented and routinely updated in the participant's health record?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.12 Are printed materials available in alternative formats?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.13 Is important information available in alternative formats upon request?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
3.14 Are options offered for remote communication with the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Programmatic Access		

Question	Response	Notes
3.15 Is there an IDT staff member designated to support the participant in accessing the social and financial services and support they require?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Pillar 4: Primary Care

Question	Response	Notes
Delivery of Care		
4.1 Is there a standard practice of providing all participants with an annual primary care visit?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.2 Is a primary care provider who has access to the participant’s current medical information (e.g. electronic health record [EHR]) available for consultation and intervention 24 hours a day?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.3 Are participants specifically coached as to when and how they ought to access their primary care provider?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.4 Do all primary care practices have access on site, or through timely and accessible referral, to diagnostic tests, including x-ray and laboratory testing, either in-house or through referral?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.5 Do all primary practices have procedures in place to provide for the access and process needs of persons with disabilities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
4.6 Are all staff in the primary care practice trained in specialized procedures and practices to meet the needs of persons with disabilities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.7 Are primary care providers' schedules flexible enough to provide same-day episodic care assessment and clinical management?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.8 Are there alternative means to providing care if primary care is not available or accessible, due to transportation, in a timely manner?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.9 If primary care is not co-located with the IDT, is there an established means of communication between the primary care physician and the rest of the IDT?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.10 Are there strategies in place to ensure integration of primary care and behavioral health, as well as close collaboration between primary care, behavioral health, and LTSS providers?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Preventive Care and Health Education		

Question	Response	Notes
4.11 Do primary care providers administer recommended vaccinations?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.12 Do primary care providers follow clinical protocols for routine preventive care and the identification and treatment of key secondary conditions related to a participant’s disability?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.13 Do primary care providers have care guidelines to prevent secondary complications of disability?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.14 Do primary care providers have guidance on how to tailor care protocols or interventions for the management of chronic conditions for people with disabilities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.15 Are participants and care partners (when appropriate) provided with health promotion and self-care direction and education specific to the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
4.16 Are participants receiving dental services as recommended?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Screenings		
4.17 Are participants with mobility limitations screened for osteoporosis?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.18 Are all participants provided recommended cancer screenings?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.19 Are providers and facilities requesting necessary information from participants to enable them to prepare for the screening?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.20 Does the IDT have access to information regarding the accessibility of providers, offices and equipment needed to administer the screening?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Pain Assessment and Management		

Question	Response	Notes
4.21 Does the PCP include an assessment of the participant's experience of pain during the initial and subsequent assessments?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.22 If the presence of pain is identified, is there consistently a specific care plan developed with the participant to treat and/or manage the pain?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.23 Does the PCP have access to a pain specialist either through consult or referral if the initial effort to address the participant's pain is not successful?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Sexual Health		
4.24 Is there a section of the comprehensive assessment where the participant's sexual history is obtained?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.25 Are participants routinely screened for being at risk for a sexually transmitted disease, and provided testing if indicated?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
4.26 Are staff prepared to provide the participants with sexual health information in a non-judgmental manner?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Primary Care Network		
4.27 Does your organization assess the disability competency of primary care providers?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.28 When involving external primary care practices, are there strategies to help them establish or strengthen their disability competency and awareness?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.29 Is there a mechanism to track the performance of external primary care providers and share the information with the providers?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.30 Do primary care practices have access to a network of medical sub-specialists who are experienced in providing care for people with disabilities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
4.31 Is there a routinely updated directory of primary care practices?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
4.32 Are the participant’s modification needs documented and routinely updated in the participant’s health record?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Pillar 5: Care Coordination

Question	Response	Notes
Composition of IDT		
5.1 Are the competencies of primary care, nursing, long term services and supports (LTSS) and behavioral health (as needed) represented on the IDT?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.2 Are all providers on the IDT trained and experienced in providing disability-competent care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.3 Is the participant’s primary language, and ethnic/cultural background considered in assigning specific members of the IDT?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.4 Do all IDT members understand their individual roles and responsibilities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.5 Is one member of each participant’s IDT designated as the “lead”?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
5.6 Are external health care professionals and specialists available to the IDT to address the specific needs of each participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.7 Is the participant able to designate a family member or close friend to be involved in IDT-related communications?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Communications within the IDT		
5.8 Does the IDT meet weekly or bi-weekly, at a minimum, to discuss relevant participant updates, new assessments, and reassessment reviews?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.9 If a participant maintains a relationship with an external primary care provider, is there a designated IDT member who serves as the point of contact with the external provider?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.10 Is the IDT able to communicate, either in person or virtually, within one working day if the participant’s needs or situation changes?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
5.11 Is the assessment and IPC available to anyone providing after- hours coverage?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.12 Are participants specifically coached as to when and how to reach out for care management support?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
IPC Implementation, Management, and Monitoring		
5.13 Do IDT members identify the frequency and type of contact each participant wants and requires?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.14 Are IDT members alerted when a participant has a change in health status or care needs that affects the IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.15 Is the IDT provided with clear criteria for guidance as to when a change in a participant’s health status or condition requires a change to their IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
5.16 Is the IDT provided with timely reminders to guide their work with each participant as specified in the IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Allocation of Care Management and Services		
5.17 Is there a process for determining the nature and amount of specific care management required by each participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.18 Are participant expectations and preferences a routine part of the assessment process for determining the nature, amount and means of care management support provided by the IDT or other designated person(s)?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.19 Does the IDT review and discuss the participant’s expectations in terms of care management during all reassessments to ensure he or she receives the level, nature, and timeliness of care management he or she desires and requires?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Transitions		
5.20 Is a transition plan developed and implemented for all significant participant changes (move to different county, change of care providers, etc.)?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
5.21 Are there protocols to assist IDT members in managing key types of transitions?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.22 Do all participant transitions have an IDT member identified as responsible for ensuring successful completion and timely follow-up?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.23 Does a significant change in the participant’s functional capacity trigger consideration of a potential transition plan?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.24 Is the participant’s current living situation re-evaluated prior to planning a long-term transition to a higher level of care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.25 Are peer support and counseling services available to participants considering or undertaking a care transition process?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Tailoring Services and Supports		

Question	Response	Notes
5.26 Are traditional services/supports substituted with alternative services when appropriate, regardless of whether they are specifically defined as “covered services”?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.27 Is the IDT provided with clear guidelines to base their care authorizations?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.28 Does the IDT have the authority to modify the means of care delivery based on the unique context of the individual or a specific change in condition (either temporary or long-term)?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Health Record		
5.29 Is all information (e.g., medical, medications, social, financial) for each participant documented, maintained, and updated within an electronic health record (EHR) or, at a minimum, available via a paper document?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.30 If an EHR is maintained, is it interoperable with EHRs of key providers involved in the participant’s care?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
5.31 Does the participant have the ability to access all components of his or her health record?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.32 Is an IDT member or support person specifically identified to manage, update, and disseminate each participant’s EHR assessment, IPC, and updates to appropriate providers as discussed with the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.33 Is there a means to quickly access, communicate, and disseminate key participant information, especially for anyone providing after-hours coverage?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.34 Is utilization data from the HER or claims routinely reviewed by the IDT to identify areas for clinical intervention and quality or process improvement?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.35 Is pertinent quality and utilization data routinely provided to external providers to identify opportunities for improvement?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Medication Management		

Question	Response	Notes
5.36 Are all participant medications documented and reviewed at assessment, reassessment, upon transitions, and when there is a significant change in condition?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.37 Is a consulting clinical pharmacist available to the IDT to assess and address potentially problematic prescribing?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.38 Is the participant’s primary care provider, if not a member of the IDT, informed when another provider orders a medication change or addition?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.39 Are participants and their caregivers trained in medication administration, if needed?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Advance Directives		
5.40 Are participants routinely asked to consider developing advance directives?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
5.41 Are staff trained in coaching participants on advance directives and end-of-life care decisions?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.42 Are participants offered counseling or assistance in completing their advance directives?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
5.43 Are all completed advance directives reviewed by the IDT and revisited at least annually with each participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Pillar 6: Flexible Long-Term Services and Supports

Question	Response	Notes
LTSS Composition and Capacity		
6.1 Are the needs and options of individual home and community-based supports identified as a part of the assessment and care planning process?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.2 Are participants able to maintain existing relationships with LTSS providers if desired?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.3 Is there adequate network capacity to ensure the participant has access to the full range of needed LTSS?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.4 Is there capacity to develop specific services not readily available in the community that are needed for an individual’s IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Long-term Services, Supported Living and Personal Assistance		

Question	Response	Notes
6.5 Are assessments completed on the functional needs of all participants requiring community-based services and supports?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.6 Are participants informed of and prepared to choose housing or supported living options, taking into consideration affordability, availability, physical accessibility, and preferences based on need?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.7 Do individualized assessments incorporate the values of the participant-centered approach, respect for the participant’s choice, and elimination of medical or institutional bias?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.8 Does the IDT help participants explore all possible options for living in the setting of their choice?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.9 Are participants given a choice of community supports and service providers (e.g., personal care assistant, home care, independent living center, adult day programs, behavior supports)?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
6.10 Are participants able to maintain access to established or preferred service providers if desired?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.11 Does the participant have a choice of providers and care settings?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.12 Is there a specified transition plan developed prior to a change in service or model of care, as well as between care settings?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.13 Is the participant’s IPC, as related to the home-based care, available to the community service providers (and other care partners, as appropriate) to direct the delivery of their care on a daily basis?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.14 Are participants informed of and given a choice between an agency model and a self-directed model for their home-based support(s), and informed of the advantages and limitations of each?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
6.15 Does the self-directed option allow participants to be responsible for hiring, firing, training, and supervising personal assistance workers?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.16 Is a fiscal intermediary or co-employment agency available to support the employer functions of the participant, if needed?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.17 Is skills training and support provided for participants choosing the self-directed option?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.18 Are participants offered the choice to use an agency for physical assistance services?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.19 Does the participant have an opportunity to train the direct care workers regarding their unique needs and preferences?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
6.20 Are direct care workers and/or their supervisors included in interactions with the IDT if identified in the IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Vocational, Social, and Recreational Support		
6.21 Are vocational activity and support routinely explored in the participant’s assessment?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.22 Are participants assisted in accessing information and services to obtain and maintain employment?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.23 Are the participant’s support needs for avocation or vocational activity included in care plans?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.24 Do staff assess the participant’s engagement in community activities and endeavors to support participation as they prefer?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
6.25 Are participants assisted in accessing resources and information regarding social and recreational activities of their choosing?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.26 Are participants offered personal assistance services during these activities if needed?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.27 Are social and recreational activities and support needs incorporated in the participant’s IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Mobility Equipment, Home Modifications, and Supplies		
6.28 Are participants assessed to identify service and equipment needs to maximize independence?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.29 Do participants have access to customized equipment and equipment modifications based on their needs and goals as described in the IPC?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
6.30 Is there an adequate network of equipment providers to ensure timely access to needed services?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.31 Are repair requests for durable medical equipment addressed in a timely manner so as not to disrupt or limit the daily functioning of the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.32 Are alternative loaner options in place for all essential equipment and supplies?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.33 Is there a review process for consideration of items that facilitate functional independence but are not a specified benefit or service?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Transportation		
6.34 Are the specific transportation requirements of the participant identified as part of the initial assessment?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
6.35 Is there a range of types of transportation services available to participants?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.36 Are there clear policies regarding transportation assistance to health care appointments and other activities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.37 Is transportation scheduling support available for participants?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.38 Are transportation services available 24/7 to meet urgent needs?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.39 Are transportation providers monitored to ensure safe, dependable, and accessible service?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Addressing Social Determinants of Health		

Question	Response	Notes
6.40 Are IDT staff prepared to support the participant in addressing their financial-related issues?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.41 Are staff prepared to support the participant in addressing their housing needs?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
6.42 Are staff aware of a range of legal advocacy organizations to support the participant?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Pillar 7: Behavioral Health

Question	Response	Notes
Mental Health		
7.1 Are all participants screened for depression and anxiety using standardized tools?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.2 Are participants referred to behavioral health services as recommended?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.3 Is a mental health professional a part of the IDT for each participant with a mental health concern?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.4 Is a mental health professional or psychiatrist available for consultation for all IDTs on an ongoing basis?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.5 Does the IDT focus on the functional impact of a mental health concern?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
7.6 Does the IDT use a ‘stepped care’ treatment approach when working with participants with varying levels of mental health concerns?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.7 Does the behavioral health network include providers experienced in the recovery model?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.8 Does the behavioral health network include specialists trained and qualified in serving persons with specialized mental health issues (traditionally referred to as psychosis, eating disorders, impulse control and addiction issues, personality disorders, obsessive-compulsive disorders, and post-traumatic stress disorders)?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.9 Does the LTSS network include those with experience and expertise in working with persons with mental health disabilities?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Behavioral Challenges		
7.10 Do the initial and subsequent assessments include a behavioral component of the participant’s functioning?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
7.11 Is a behavior intervention professional available for the IDT and the providers working with the IDT's participants?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.12 Are behavioral specialists available as part of the provider network?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
Substance Use		
7.13 Are all participants screened for substance abuse?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.14 If the basic screening indicates follow-up, are participants further assessed for severity of substance use and need for intervention?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.15 Is a “stepped care” approach to addressing substance abuse issues available to help participants with varying levels of readiness and severity of need?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Question	Response	Notes
7.16 Is a substance abuse professional available for the IDTs?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	
7.17 Is the concept of 'resilience' employed when addressing participants with substance abuse issues (and also applicable when working with those with mental illness)?	1 – Never 2 – Rarely 3 – Sometimes 4 – Usually 5 – Always	

Results Summary

To calculate and interpret your results in the table below:

- Enter the total number of section responses for each category option (options range from **1: Never – 5: Always**) in the **Response Total** column. Multiply the total category response numbers by the multiple (multiples range from 1 – 5). Add the category totals to arrive at a response total;
 - For example: The user completed all 13 questions in Pillar 1, Understanding DCC and Disabilities. The user’s responses were as follows: 2 “never”; 3 “rarely”; 5 “sometimes”; 2 “usually” and; 1 “always”. The total responses for each category option were entered into the table to the right. The user then multiplied each category response by the designated category option multiples (1 through 5). These products were summed to achieve the Response Total of “36”.

Pillar	Section	Response Total
1	Understanding DCC and Disabilities	1's <u>2</u> x 1 = <u>2</u>
		2's <u>3</u> x 2 = <u>6</u>
		3's <u>5</u> x 3 = <u>15</u>
		4's <u>2</u> x 4 = <u>8</u>
		5's <u>1</u> x 5 = <u>5</u>
		Total <u>36</u>

- Enter the total, from the **Response Total** column, to the **Response Average** column. Divide the response total by the number of questions answered¹. Enter this total as the pillar/section average in the **Response Average** column; and
 - For example: The user had responded to all 13 questions in Pillar 1. To achieve the average, the user divided their Response Total (36) by 13. The pillar average here is 2.77.
- Interpret the results by comparing the pillar/section average to the response options in the **Pillar/Sub-section Results** column.
 - For example: The user’s pillar average was calculated to be 2.77 for Pillar 1. This corresponds to the category “sometimes”.

Response Average
Total <u>36</u> ÷ 13 = Pillar average <u>2.77</u>

Pillar / Sub-Section Results
Never – if results are less than 1.5
Rarely – if results are between 1.5 and 2.49
Sometimes – if results are between 2.5 and 3.49
Usually – if results are between 3.5 and 4.49
Always – if results are between 4.5 and 5

¹ The number of questions for each section / pillar have been prepopulated. If questions are intentionally skipped or unanswered the number of questions needs to be updated to accurately reflect the total number of answered questions for that section / pillar.

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
1	Understanding DCC and Disabilities	1's _____ x 1 = _____	Total _____ ÷ 13 = Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
		2's _____ x 2 = _____		
		3's _____ x 3 = _____		
		4's _____ x 4 = _____		
		5's _____ x 5 = _____		
		Total _____		
2	Participant Engagement	1's _____ x 1 = _____	Total _____ ÷ 4 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
		2's _____ x 2 = _____		
		3's _____ x 3 = _____		
		4's _____ x 4 = _____		
		5's _____ x 5 = _____		
		Total _____		
	Assessment	1's _____ x 1 = _____	Total _____ ÷ 10 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
		2's _____ x 2 = _____		
		3's _____ x 3 = _____		
		4's _____ x 4 = _____		
		5's _____ x 5 = _____		
		Total _____		

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Individualized Plan of Care	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 9 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Care Partners	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 9 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Participant Engagement	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 32 = Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
3	Attitudinal Access	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 1 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Process Modifications	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Physical Access	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 5 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Communication Access	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 5 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Programmatic Access	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 1 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Access	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 15 = Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
4	Delivery of Care	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 10 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Preventive Care and Health Education	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 6 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Screenings	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 4 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Pain Assessment and Management	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Sexual Health	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Primary Care Network	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 6 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Primary Care	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	 Total _____ ÷ 32 = _____ Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
5	Composition of IDT	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	 Total _____ ÷ 7 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Communications within the IDT	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	 Total _____ ÷ 5 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	IPC Implementation, Management and Oversight	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 4 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Allocation of Care Management and Services	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Transitions	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 6 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Tailoring Services and Supports	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Health Record	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 7 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Medication Management	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 4 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Advance Directives	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 4 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Care Coordination	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 43 = _____ Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
6	LTSS Composition and Capacity	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 4 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Long-Term Services, Supported Living and Personal Assistance	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 16 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Vocational, Social, and Recreational Support	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 7 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Mobility Equipment, Home Modifications, and Supplies	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 6 = _____ Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Transportation	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 6 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Addressing Social Determinants of Health	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Flexible Long-Term Services and Supports	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 42 = Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
7	Mental Health	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 9 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Behavioral Challenges	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 3 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5
	Substance Use	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	Total _____ ÷ 5 = Section average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5

Pillar	Section	Response Total	Response Average	Pillar / Sub-Section Results
	Behavioral Health	1's _____ x 1 = _____ 2's _____ x 2 = _____ 3's _____ x 3 = _____ 4's _____ x 4 = _____ 5's _____ x 5 = _____ Total _____	 Total _____ ÷ 17 = _____ Pillar average _____	Never – if results are less than 1.5 Rarely – if results are between 1.5 and 2.49 Sometimes – if results are between 2.5 and 3.49 Usually – if results are between 3.5 and 4.49 Always – if results are between 4.5 and 5